

# **GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED**

**(A Government of Karnataka Enterprise)**

Phone No.08472-295302

(CIN) U04010KA2002SGC030436

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Office of the  
Superintending Engineer (Ele).,  
O&M Circle, GESCO,  
Vidyut Bhavan, Room No.202  
Vajpayee Layout, Jewargi Road,  
Kalaburagi

No:SEE/(O&M)/KLB/EEE(O)/AEE-2/F-2/2021-22/7543-44 Date:

130 DEC 2021

**Compliance of the EHT/HT consumers meeting held on 21.10.2021 at 11.00 am under the chairmanship of the Chief Engineer Electy, O&M Zone, GESCO, Kalaburagi at Conference Hall Corporate office, GESCO, Kalaburagi:**

Details of the compliance of consumer complaints raised in the consumer meeting are as follows.

- **Name of the consumer:** Sri. Jogoor, the consumer expressed that, the fixed charges are burden on the consumers and requested to waive off the fixed charges for MSME due to Covid-19.

The Superintending Engineer (Elect), O&M Circle, stated that, Government has issued orders to waive off the fixed charges for MSME.

- **Name of the consumer:** Representative of Chamber of commerce requested to consider the MSME certificate to waive off the fixed charges for the Industries which are installed outside the KIADB Land and also sought information regarding procedure for conversion of HT installation to LT installation.

The Superintending Engineer (Elect), O&M Circle, has explained about the procedure for conversion of HT installation to LT installation and stated that, the issue of considering the MSME certificate to waive off the fixed charges for the Industries which are installed outside the KIADB Land is related to policy framed by the KERC.

- **Name of the consumer:** Sri. Jogoor, the consumer complained about the voltage fluctuations in KIADB industrial area stage-II, requested to carry out maintenance works on existing 11KV feeder for frequent failure of Power supply.



The Executive Engineer O&M, Rural Division-I stated that, action has been taken and the interruptions are minimized.

- **Name of the consumer:** Sri. Jogoor, the consumer requested to upgrade the existing Junior Engineer (Ele), O&M North section to Assistant Engineer (Ele), post for better service to the HT consumers.

The Superintending Engineer (Elect), O&M Circle, directed the Executive Engineer O&M, Rural Division-I to submit the proposal for up gradation of post of Junior Engineer (Ele) to Assistant Engineer (Ele) for North & South Sections as per the work load norms .

- **Name of the consumer:** Sri. Abdul Aleem, Mobile no. 8971494458, R.R.no.NDRP-68392.

The consumer complained about the frequent failure of Power supply in Nandur Industrial Area and expressed the displeasure, that the concerned Section officer will not pick the phone nor respond.

The Superintending Engineer (Elect), O&M Circle, stated that, the action has been taken to transfer the Section officer and transfer order will be issued within 02 days.

- **Name of the consumer:** Sri. Arun kumar Kulkarni, Mobile no.9071376557, M/s.Orient cements Chittapur, R.R.No.CHP EHT-10.

The consumer stated that, due to tripping of the 220KV Shahapur-Sedam line the 220KV line from 220KV Sedam R/s feeding to M/s Orient cements is tripping 05 to 06 times a day during 4:30 AM to 6:00 AM.

The Superintending Engineer (Elect), O&M Circle, stated that, the matter was discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, to take up the action for reliable power supply.

- **Name of the consumer:** Sri. Asad.M.Sarmast R.R.no.GHTP-80, Husain garden, Kalaburagi.

The consumer stated that the bill for the month of June and July was issued on average basis and requested to issue the bill for the month of June and July as per the actual reading recorded.

Executive Engineer O&M, City Division stated that, the revised bill as per the FR was issued and the issue is resolved.



- **Name of the consumer:** Sri. Asad.M.Sarmast, Orange Cold storage, Hagarga Road, Kalaburagi. R.R.no. HTP-43.  
The consumer stated that, application was registered for the reduction of load long back and till date no action has been taken and the installation was disconnected due to accumulation of arrears. Also requested to give time duration for payment of arrears as the consumer is applying for conversion of HT installation to LT installation.

The Executive Engineer O&M Division-I, Kalaburagi, stated that, consumer has paid the arrears and issue is resolved.

- **Name of the consumer:** Sri. Asad.M.Sarmast, MAM Cold storage, Jewargi Road, Kalaburagi. R.R.no. SRHT-09.  
The consumer stated that, application was registered for the reduction of load long back and till date no action has been taken and the installation was disconnected due to accumulation of arrears. Also requested to give time for payment of arrears as the consumer is applying for conversion of HT installation to LT installation.

The Executive Engineer O&M Division-I, Kalaburagi, stated that, consumer has paid the arrears and issue is resolved.

- **Name of the consumer:** Sri. Shahabaz, M/s South India Cement Pvt.Ltd Malkhaed, R.R.No. HTP-17, Mobil.No.8660066928

The consumer stated that, M/s South India Cement is feeding from 220KV Sedam R/s feeding on 110KV Sedam-Chittapur line, the power supply interruptions are more in the Night Hours specially in the Rainy season and Voltage fluctuation is high during night hours from 11:00 PM to 3:00AM. Also stated that, the 110KV line inspection was done by Hot line Staff and found 30No's of faulty Disc insulators and requested to replace the faulty disc insulators at the earliest.

The Superintending Engineer (Elect), O&M Circle, stated that, the matter was discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, to take up the action for reliable power supply.



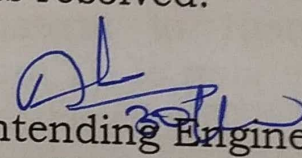
- **Name of the consumer: Sri. Md. Saleem, M/s Asian Mall**  
R.R.no.GHTP-84, Mobile no. 8997405431. The consumer  
complained about fluctuation in voltage.

The Executive Engineer O&M City Division,  
Kalaburagi, stated that, the issue is resolved.

- **Name of the consumer: Sri Vikas Bolshetty, M/s**  
Samruddhi industries (stone Crusher), Mogta, R.R.  
No.MGTHT-01, Mobile no.7349446999.

Consumer complained about the problems being faced on  
the production due to frequent tripping of feeder and power  
failure, requested to minimize the interruptions.

The Executive Engineer C&M Division, Kalaburagi,  
Stated, that the problem of tripping of 11KV Bank due to  
tripping of 11KV feeders was attended and the additional  
1X5MVA Power transformer was charged on 26.12.2021 at  
33/11KV Gundgurti S/S and issue is resolved.

  
Superintending Engineer Ele.  
O&M Circle, GESCOM, Kalaburagi

**Copy submitted for kind information:**

- 1).The Chief Engineer (Electy), (Operation), Corporate  
Planning, GESCOM, Kalaburagi.
- 2).The Chief Engineer (Electy), O&M Zone, GESCOM,  
Kalaburagi.

**Copy to:** MF/OC to AEE-2/F-2